## WEST VIRGINIA LEGISLATURE

**REGULAR SESSION, 1987** 

# ENROLLED

SENATE BILL NO. 548

(By Senator	)
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PASSED Murch 14 1987
In Effect Minely days from Passage

## ENROLLED

COMMITTEE SUBSTITUTE

FOR

## Senate Bill No. 548

(Senator Tucker, original sponsor)

[Passed March 14, 1987; in effect ninety days from passage.]

AN ACT to amend and reenact sections two, four, five, seven and eight, article fourteen, chapter forty-seven of the code of West Virginia, one thousand nine hundred thirty-one, as amended, all relating to preneed burial contracts; setting forth definitions; redefining the term "department" to mean the office of the attorney general instead of the department of labor; requiring licensure; revising terminology consistent with definition changes; providing for the disposition of proceeds; procedure for administration; promulgation of rules; removing certain fidelity bond requirements; prescribing the use of income on trust accounts; enforcement of contracts; limitations; providing for the appointment of a board of trustees; fidelity bond required; duties of trustee; permitting an irrevocable contract in all instances and removing public assistance requirement therefor; contract approved by department; fees; use of the moneys collected as fees; providing for the performance, transfer and assignment of such contracts: credit life insurance; and assumption of obligations by successor to contract seller.

Be it enacted by the Legislature of West Virginia:

That sections two, four, five, seven and eight, article fourteen. chapter forty-seven of the code of West Virginia, one thousand nine hundred thirty-one, as amended, be amended and reenacted, all to read as follows:

#### ARTICLE 14. PRENEED BURIAL CONTRACTS.

### §47-14-2. Definitions.

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- 1 As used in this article, unless the context otherwise 2 requires:
- "Burial goods" means all merchandise supplied in regard to burial, or entombment in a mausoleum or
- inurnment in a columbarium, but does not include those
- services actually performed by a cemetery acting only as
- such, or the sale by any person of cemetery lots, land or 7
- interests therein, services incidental thereto, or the sale by
- any person of markers, memorials, monuments, equipment,
- crypts, urns, burial vaults or vaults constructed or to be 10 11 constructed in a mausoleum or columbarium.
- 12 (2) "Contract beneficiary" means any person specified 13 or implied in a preneed funeral contract, upon whose death 14 funeral services, funeral goods or burial goods shall be 15 performed, provided or delivered.
- 16 (3) "Contract buyer" means any person, whether or not 17 a contract beneficiary, who purchases goods or services pursuant to a preneed funeral contract but shall not include 19 any person other than a natural person.
- 20 (4) "Contract seller" or "seller" means a person, his 21 agent or his employee, who sells, makes available or provides preneed funeral contracts. 22
- 23 (5) "Department" means the office of the attorney  $^{24}$ general.
  - "Funds" means moneys or other consideration received pursuant to the sale of a preneed funeral contract, including interest accrued or earned thereon.
- "Funeral goods" means those items of merchandise 28 sold or offered for sale directly to the public by any person 29 30 which will be used in connection with a funeral or alternative for final disposition of human remains, but does 31 32not include those services actually performed by a cemetery acting only as such, or the sale by the cemetery of cemetery 33 34 lots, land or interest therein, services incidental thereto, or

the sale by any person of markers, memorials, monuments, equipment, crypts, urns, burial vaults or vaults constructed or to be constructed in a mausoleum or columbarium.

- (8) "Funeral services" means those services usually performed by a funeral service licensee, including, but not limited to, care and preparation of human remains and coordinating rites and ceremonies in connection with the disposition of human remains carried out at the request of any individual responsible for funeral and disposition arrangements.
- (9) "Person" means a natural person, partnership, firm, association or corporation, including any agent or employee thereof residing in or doing business in this state who is engaged in the selling of, making available of or providing of "preneed funeral contracts," defined herein, or is the recipient of funds paid for such purpose.
- (10) "Person who makes a preneed funeral contract available" means a person who, while not directly selling the contents of a preneed funeral contract to the public through his efforts, makes such contracts available to the public but shall not include manufacturers of funeral goods or burial goods.
- (11) "Personal residence" means any residential building in which one temporarily or permanently maintains his abode including, but not limited to, hotels, motels, apartments, nursing homes, convalescent homes, homes for the aged and public and private institutions.
- "Preneed funeral contract" means any contract, agreement, mutual understanding, series or combination of contracts, agreements and mutual understandings, other than a contract of insurance, under which, for a specified consideration paid in advance of death in a lump sum or by installments, a person promises to furnish or make available or provide funeral services, funeral goods or burial goods for use at a time determinable by the death of the "contract beneficiary" who is either named or implied.
  - (13) "Provider" means a person who, though not a party to a preneed funeral contract does, through his efforts, make the services or goods referred to in such a contract available to the public pursuant to such a contract.
- 75 (14) "Trustee" means any natural person, partnership 76 or corporation, including any bank, trust company, savings 77 and loan association or credit union, which receives money

78 pursuant to any agreement or contract made pursuant to the provisions of this article.

## §47-14-4. Agents and employees; licenses required; fee to go to department.

1 No agent or employee of a contract seller may sell preneed funeral contracts in this state without first obtaining from 3 the department a license for such purpose. The fee for such 4 license and the annual renewal thereof shall be twenty-five dollars. These fees shall be payable to the "Preneed Burial Contract Regulation Fund" established by section three of this article. The department shall not issue such license without requiring an applicant for the license, or if the applicant is a corporation, its individual agents, to provide 9 10 proof to warrant its issuance by presenting with the 11 application affidavits from his employer stating that, to the 12 employer's best information, knowledge and belief the applicant merits a license. The acts of the agent shall be 14 considered acts of the employer. The department may 15 require the applicant to pass a written examination to 16 ascertain if the applicant has sufficient knowledge of the

# §47-14-5. Disposition of proceeds; trusts; procedure for administration, department to promulgate rules and regulations.

on the business covered by this article.

industry and the provisions of this article to properly carry

- 1 (a) All sums paid or collected on such contracts entered 2 into after the effective date of this article shall be handled in 3 the following manner:
- 4 (1) The contract seller or other person collecting the funds may retain for his own use and benefits and for the purpose of covering his selling expenses, servicing costs and general overhead, an amount not to exceed ten percent of the total amount agreed to be paid by the contract buyer as reflected in the preneed funeral contract. Such ten percent or other amount is exempt from the trust and refunding provisions of this article;
- 12 (2) All of the funds collected under the contract, less the 13 amount authorized to be deducted under subdivision (1) of 14 this subsection, shall be deposited under the provisions of 15 subdivision (3) hereof;

- (b) The funds to be deposited from more than one 28 preneed funeral contract may at the option of the recipient 29 30 thereof or the certificate of authority holder, be placed in a 31 common or commingled trust fund in this state under a single trust instrument. 32
- (c) All deposits shall be placed in an account with a 33 34 trustee in the name of the contract seller, provider or person 35 making the contract available, as set forth in the contract, 36 to whom the contract buyer makes payment. Records shall 37 be maintained as to each contract showing the amount paid, 38 the amount deposited and the amount invested with respect to any particular buyer's contract. 39
- (d) All funds required to be deposited and covered by 40 this article shall remain in this state. 41
- All accounts of money deposited in any bank, savings 42 43 institution, building and loan association or credit union in accordance with the provisions of this article are subject to periodic examination by the department of banking of this 46 state.
- 47 The department shall promulgate rules and 48 regulations in accordance with chapter twenty-nine-a of 49 this code for the purpose of administering the provisions of 50 this article.

#### §47-14-7. Income on trust accounts.

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- 1 (a) Whether the payments on a preneed funeral contract are placed in a bank, savings institution, building and loan 3 association, credit union or in a common trust fund as 4 permitted in this article, or are part of a commingled
- common trust fund as permitted in this article, the income
- 6 from a contract deposit, except as otherwise provided

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- 7 herein, shall accrue to the individual account until such
- 8 time as the burial goods, funeral goods and funeral services
- 9 for the contract beneficiary are required to be delivered and
- 10 returned by reason of such beneficiary's death.
- 11 (b) Upon the death of such contract beneficiary, the 12 total amount in the trust account attributable to the 13 contract beneficiary shall be disbursed as follows:
- If the cost of the goods and services contracted for at 14 15 the time of such beneficiary's death exceeds the amount 16 paid under the contract, then the provider may have and use the principal and so much of the interest as may be 17 necessary to defray such additional cost over and above the 18 contract cost: Provided, That to the extent that the cost of 19 goods and services provided exceeds the principal and 21 interest thereon, the provider shall provide and make 22 available the goods and services contracted for at no additional cost to the contract purchaser or to the heirs or 23
- 25 (2) To the extent the principal and interest thereon 26 exceed the cost of the goods and services contracted for, 27 then the provider may retain only so much of the principal 28 and interest necessary to defray the total of such cost and 29 the balance shall be returned to the estate of the contract 30 beneficiary or to the contract buyer as may be proper under 31 the provisions of this article or the rules and regulations of 32 the department.

personal representative of the contract beneficiary;

33 (c) The trustee for the trust shall make annual 34 valuations of assets held in trust. No person may withdraw 35 income from the trust, except for the purpose of executing 36 the terms of the contract, disbursing the trust proceeds as 37 provided in this article and paying costs incidental to the 38 trust, including, but not limited to, reasonable trust fees 39 and tax assessments.

# §47-14-8. Limitations on enforcement of contract; appointment and removal of trustees; standards for administration of trusts; contracts may be irrevocable; "Preneed Guarantee Fund" established; assignment of contract allowed; credit life insurance allowed; successor in interest defined.

1 (a) A.contract seller, provider or person making the 2 preneed funeral contract available may not enforce a

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- 3 preneed funeral contract made in violation of this article,
  4 but a contract buyer or his heirs or legal representative may
  5 recover all amounts paid under his contract and all accrued
  6 income on such amount where the contract seller, provider
- 6 income on such amount where the contract seller, provider 7 or person making the preneed funeral contract available
- 8 has violated the provisions of this article as to such
- 9 contract. The right of such recovery is in addition to the
- o remedy provided for in section twelve of this article.
  - (b) A contract seller, provider or person making the preneed funeral contract available may appoint a board of at least three individual trustees under a trust instrument, if the trustee is other than a chartered state or national bank or trust company under the supervision of the department of banking of this state, to serve as trustees of its trust funds. Each individual trustee shall be a resident of this state and shall hold office subject to the direction of the seller. Not more than one member of the board of trustees of a trust fund may have a proprietary interest in the seller
- 20 fund may have a proprietary interest in the seller
  21 appointing trustees or in any certificate of authority holder
  22 who is placing funds in such trust.
  23 Individual trustees of a trust fund established under the

provisions of this article shall file a fidelity bond with a corporate surety thereon which is licensed to do business in this state with the department in an amount equal to the funds in trust, guaranteeing payment of damages occasioned by breach of the trustees' fiduciary duties. The trustees of one or more trust funds need file only one such bond. The aggregate liability of the surety shall in no case exceed the face amount of the bond. The department or any

- 32 aggrieved person claiming against any bond required by 33 this section may maintain an action against the trustee and 34 the surety. Individual trustees shall take no action
- 35 respecting trust funds unless there is on file with the 36 department a bond as required by this section. If the
- 37 trustees are individuals, the department may suspend the38 certificate of authority of any contract seller, provider or
- 39 person making the preneed funeral contract available 40 having trust funds with respect to which there is no bond on
- 41 file with the department as required by this section.
- 42 (c) All trustees under the terms of this article are subject 43 to the following investment standards: In acquiring, 44 investing, reinvesting, exchanging, retaining, selling and
- 45 managing property for the benefit of others, trustees have

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46 the responsibilities which customarily attach to such offices and to the type of estates entrusted to their care and 48 shall exercise the judgment and care under the 49 circumstances then prevailing which men of prudence, 50 discretion and intelligence exercise in the management of 51 their own affairs, not in regard to speculation but in regard to the permanent disposition of their funds, considering the probable income as well as the probable safety of their 53 54 capital.

- (d) No preneed funeral contract may restrict any 56 contract buyer who may make his or her contract irrevocable in accordance with the laws and regulations of this state.
- 59 (e) All preneed funeral contracts must be in writing and 60 no contract form may be used without prior approval of the 61 department.
- (f) Each contract buyer shall pay a fee of five dollars to 62 63 the contract seller, who in turn will forward such sum to the 64 department within ten days after execution of the preneed 65 funeral contract. The contract shall be recorded in the department. Within ten days after receiving the fee, the 66 department will notify the contract purchaser, by mail, of 67 the recording. The fees shall be placed by the department in an account under the department's control entitled "Preneed Guarantee Fund," and the income thereon shall 70 accrue to the fund. The department may use such income, if 71 necessary in its discretion, to enforce this article. 72

In the event any buyer of any preneed funeral contract is 73 74 unable to receive the benefits of his contract, or to receive the funds due by reason of his cancellation thereof, such buyer may apply to the department on a form supplied by the department. Upon the finding of the department that 77 said benefits or return of payment is not available to the 78 buyer, the department will cause to be paid to the said buyer from the "Preneed Guarantee Fund" the amount actually 80 81 paid by the buyer under his or her contract. If the seller's liability for default is subsequently proven, any award made by a court of law shall be made payable to the 83 "Preneed Burial Contract Regulation Fund" established in 84 section three of this article. 85

(g) Notwithstanding the provisions of subsection (f), section five of this article, delivery of funeral or burial goods prior to the death of the person for whose benefit they

89 are purchased does not constitute performance or fulfillment, either wholly or in part, of any preneed contract 91 or series of contracts.

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(h) The contract buyer may, on acceptance in writing by a transferee, transfer the obligations of the seller, provider or person making the preneed funeral contract available to other persons within or without this state. The funds on deposit for the contract on any future payments, if any, by the contract buyer shall then be transferred to and deposited under applicable state law, if any, in the state wherein the contract buyer resides or to a state where the obligations of the provider of the funeral service and goods 100 101 will be fulfilled.

Upon such transfer, the contract buyer and transferee 103 shall, in writing, release the contract seller, provider or person making the preneed funeral contract available and 105 the trusts, as applicable, for any further liability under such 106 contract.

107 Nothing in this article or in any preneed contract may 108 limit the right of a contract buyer to assign such a contract 109 to any person whomsoever except as specifically provided 110 herein and except that if the assignee is a resident of this 111 state or the contract is to be fulfilled by the assignee in this 112 state, the assignee must hold a certificate of authority under 113 this article. If the contract is to be fulfilled in another state, 114 the assignee must in all respects be in compliance with the preneed funeral law of that state, if any. 115

- (i) Notwithstanding any other law of this state, a 116 117 contract seller, provider or person making the preneed 118 funeral contract available may, if requested by the contract buyer where the contract is to be paid in installments, 119 120 provide for the sale of credit life insurance on the life of the 121 contract beneficiary in order to have the funds necessary to 122 make payment in full under the contract if the beneficiary 123 should die prior to completing all the payments due. The 124 seller shall disclose all costs of such insurance in clear 125 language and shall inquire of the buyer whether he 126 understands the terms of the insurance contract and is 127 aware of the total cost of the insurance.
- (j) In the event any certificate of authority holder or 128 129 anyone in violation of the article who has outstanding 130 preneed funeral contracts and is not the current holder of a 131 certificate of authority sells its business, through the sale of

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132 assets or stock, which is involved in the fulfillment of

133 obligations under preneed funeral contracts, the buyer of

134 such business is a "successor in interest" and is covered not

135 only by this article but shall assume the obligations of seller

136 under seller's outstanding preneed funeral contracts

137 regardless of whether seller made known to buyer the

138 existence of such contract or contracts.

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The Joint Committee on Enrolled Bills hereby certifies that the foregoing bill is correctly enrolled.

Chairman Senate Committee

Chairman House Committee

Originated in the Senate.

In effect ninety days from passage.

Clerk of the Senate

Clerk of the House of Delegates

President of the Senate

Speaker House of Delegates

PRESENTED TO THE

GOVERNOR

Date 3/13/87

Time 3:20pin.

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